



We take care together!

Our health concept at the Silvretta Parkhotel

Dear guests, we are very pleased that you are spending your holiday with us at the Silvretta Parkhotel and wish you already today unforgettable days and best relaxation. For your personal safety and that of our employees, we ask you to observe the following measures of the protection concept, which is in accordance with the Federal Office of Public Health (BAG) in Switzerland and the cantonal guidelines.

- We all maintain a safety distance of 2 metres.*
- Hand disinfectant is available in all public areas. Please use them regularly.*
- Our employees who are closer than 2 metres to guests wear protective masks.*
- In the reception areas, acrylic glass panels facilitate conversations.*
- Do not use the lift with other groups of guests.*
- To ensure the best possible hygiene, we have increased the cleaning intensity in all hotel areas. The members of our cleaning team wear gloves and protective masks during their work.*
- Guests' personal belongings in the rooms are not touched during room cleaning. On arrival, you may inform us of your wishes regarding room cleaning.*
- Special instructions apply in the wellness and pool area in order to keep the distance and to provide you with sufficient space. Both therapists and guests wear protective masks during cosmetic or massage treatments.*
- In order to guarantee your safety in the restaurants, we reduce the number of tables or protect them with acrylic glass walls.*
- In the restaurants, consumption is only allowed sitting down. Have your seat assigned to you by the staff and observe the rules of spacing. The cards can be retrieved contactlessly with QR Code.*
- Breakfast is served at your table, and you also have a selection of products available in individual portions at the buffet for self-service.*
- There are no specifications regarding protective masks, but you can always use your own.*

Of course we are always available for all questions and requests. Many thanks!

Your family Erpenbeck & Team