



***We take care together!***

***Our SPA health concept***

*The health of our guests and employees is our top priority, which is why we have implemented appropriate measures in accordance with the protection concept in accordance with the specifications of the Federal Office of Public Health (BAG) and with the support of HotellerieSuisse. We professionally clean and disinfect surfaces, objects and working materials (e.g. door handles, lift and light switches) that are frequently used in intensive cycles. Our employees also wear protective masks and gloves, depending on the task.*

*Please observe the following recommendations*

- Please keep the distance rule of 2 m to other guests, guest groups and employees. This also applies in toilets, cloakrooms, showers and relaxation rooms.*
- Wash/disinfect your hands regularly. If possible, do not touch foreign objects or disinfect your hands afterwards.*
- Do not use the lift with other guest groups.*
- Keep to the maximum number of people allowed in the entrance areas of enclosed rooms (bathroom, sauna, cloakroom etc.) and follow the instructions of our staff. Please also observe the rules of distance:*
  - SPA area (indoor pool, saunas, fitness, relaxation rooms): max. 16 persons*
  - Finnish sauna: max. 4 persons / textile sauna max. 2 persons*
  - Fitness: max. 4 persons*
- We recommend that hotel guests change in their room and take a shower there as well.*
- Please do not leave towels, bathrobes, etc. lying around, but take them to your room and hand them in for cleaning.*
- There are no guidelines regarding protective masks, but you can always use your own.*
- Are you an out-of-town guest without an overnight stay in a hotel? Please give us your contact details so that the cantonal medical service can contact you if necessary. The data will be treated confidentially and destroyed after the 14-day retention period has expired.*

*We thank you for your understanding and assistance and will be happy to answer your questions. The reception is always available for you on tel. 91.*

***Yours, Familie Erpenbeck & Team***