



## ***The health concept of the Silvretta Parkhotel***

*Dear guests, we are very pleased that you are spending your holiday with us at the Silvretta Parkhotel and wish you already today unforgettable days and best relaxation. For your personal safety and that of our employees, we ask you kindly to follow the rules of our health concept, which is in accordance with the Federal Office of Public Health (BAG) in Switzerland and the cantonal guidelines.*

- *The hotel is only open to hotelguests, external guests are not permitted.*
- *Hotelguests need to keep to the curfew hours from 23.00 to 06.00h*
- *Face masks need to be worn at all times in public areas of the hotel (only children under 12 years of age are permitted without mask)*
- *Do not mix with other parties, always keep the distance of 1.5 m*
- *We keep name, address and telephone number of all guests for contact tracing*
- *Hand disinfectant is available in all public areas. Please use them regularly.*
- *In the reception areas acrylic glass panels help to keep the distance*
- *Do not use the lift with other groups of guests.*
- *To ensure the best possible hygiene, we have increased the cleaning intensity in all hotel areas. The members of our cleaning team wear gloves and protective masks during their work.*
- *Please let us know, if you wish no daily cleaning of your room.*
- *Special instructions apply in the wellness and pool area in order to keep the distance and to provide you with sufficient space. Please mind the signs on each door regarding permitted number of persons.*
- *Both therapists and guests wear protective masks during cosmetic or massage treatments.*
- *In order to guarantee your safety in the restaurants, we reduce the number of tables or protect them with acrylic glass walls.*
- *In the restaurants you may eat and drink only when seated. When seated are you allowed to take off your mask.*
- *Please keep up the distance of 1.5m at breakfast.*
- *Should you suffer from any Corona Symptoms, please go into quarantine immediately.*

*Of course we are always available for all questions and requests. Many thanks!*

***Your family Erpenbeck & Team***